

Loss Prevention Bulletin



Burglary Protection

While veterinary clinics may feel that they are not targets for burglaries, there have been several break-ins that show the need to take precautions to protect your business.

All vet clinics carry a supply of pharmaceuticals, even though most limit the amount of narcotics to bare minimums. Whether or not you actually have narcotics, some thieves may still think that you have a supply.

If your premises are not well protected, thieves may break in looking for drugs and potentially cause substantial damage in frustration when they don't find any.

In many cases the damages done by thieves far exceeds the amount that is stolen!

In other cases, thieves are targeting highly expensive specialty diagnostic and treatment equipment that you have in your lab and operating rooms. Indications are that this equipment may be "ordered" and then shipped out the country.

While it would seem to be very difficult to remove much of this equipment, it can be easily done if thieves have enough time. It has happened!

Without a good security system to protect the building, brazen thieves have pulled up a delivery or moving truck in broad daylight when the clinic is closed and openly moved out large equipment. Clinics located in more secluded areas are more susceptible but it has even happened to clinics located in areas with dwellings next door.

Care should be taken to have someone check the premises daily during weekends and vacation periods.



Plan Administrator

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SECURITY REQUIREMENTS:

Alarm System:

1. Motion detectors covering all areas of the building.
2. Contact switches on all doors and windows.
3. Glass breakage detectors.
4. Alarms monitored by a ULC listed monitoring station with Line Security.
5. Rural properties should consider a vehicle sensor alarm buried in the driveway, to alert the monitoring company if a vehicle enters the property when it is closed.
6. Closed circuit monitored motion activated cameras should be installed on the exterior approach to the building and property (rural locations).

Securing Money and Drugs:

1. A minimum Class 2 (ULC rated TL-15) safe should be used to secure money and pharmaceuticals at night.
2. Safe should be anchored to the floor to prevent removal.

Line Security:

1. Dedicated phone line (DVAC Line) that will alert the alarm monitoring station if the phone lines are down or cut.
2. Alternately, an automatic cell phone module on the alarm system that will call the monitoring company if phone lines do not operate.
3. Or, a back-up radio transmitter sending a signal to the monitoring station.

Building Security:

1. Double cylinder deadbolt locks (key locked on inside and outside) on all exterior doors.
2. Steel pry plates connecting the door lock and the door jamb to prevent prying open of the doors.
3. Steel side / rear doors with minimal window openings.
4. Reduce opening windows to a minimum and install window locks.